



JCS SPIRIT SCRIP FREQUENTLY ASKED QUESTIONS

What is S.P.I.R.I.T.? This is the acronym for the JCS Scrip program. Scrip Program=Individual Reduction in Tuition

What is SCRIP? This is a term for “substitute money”. Retailers partner with JCS to offer rebates on gift card purchases made through the program by registered participants. Rebates are banked for you and credited quarterly to your JCS family account and/or as indicated on your registration form.

Is this another fundraiser? Not really. It is a ministry designed to help people afford a Christian education.

Is there a cost to participate in this program? Yes. A nominal one-time, \$10 per family, cash fee must accompany your originating registration form. Although you must re-register for the program at the start of every school year, you only pay this fee once.

What kind of rebates can I expect? Each retailer offers between 1.5% and 15% in rebates, or 5% on average. For a complete list, visit www.joyschool.org, click on the SPIRIT logo and then the “retailer” link. The average family of four, who orders weekly and uses scrip for regular re-occurring expenses, such as gasoline, restaurants, groceries, and department store purchases, earns about \$900/year. Families who use scrip almost exclusively for additional items such as travel, home care, office supplies for business, and the Scrip Visa, have the potential of earning much more.

How much of the rebate goes toward my tuition? JCS SPIRIT allocates the monies as follows: 92% as indicated on the registration form (ie -into your tuition account), 7% Administration fees (office staff, bank fees including NSF, shipping and supplies), 1% JCS Building Fund. NOTE: As the number of participant's increases, the cost to administer this program will decrease and percentages will be adjusted accordingly.

What is the JCS Building Fund? This is an account that provides financial support of Joy's current and future obligations associated with completing, repairing, and initiating campus-wide building projects.

What is the Eagle Financial Assistance Fund? Funds in this account provide needs-based assistance, as determined by the JCS Tuition Assistance committee, to current and prospective JCS students who have applied for aid. Funds may also be used for emergency benevolence to JCS families in crisis.

Can others purchase gift cards and direct the benefit to my child? Yes. Each family is encouraged to seek out creative ways to increase their weekly order and corresponding rebates. Current JCS enrollment status is NOT required. Your weekly order may include gift cards for others, providing there is only one payment associated with the order. It is often more convenient for others to pay the \$10 cash fee, complete the registration form, and create their own account. You may act as their pick up designee should they elect to do so.

I have family members out of town. How do they receive their gift cards?

Pick up for all orders is available only in the Common Grounds, and JCS does not drop ship. Therefore, orders that arrive for your out of town friends and family must be mailed by you, at your expense, to the appropriate party after you sign for their order at pick up.

I have a friend who won't be attending JCS until next year. Can they participate and begin earning tuition credit now?

Yes. This is called the JCS BANK IT program, and it's available to any potential student, infant thru 12th grade. Rebates are "banked" in the student's name, and will be applied to the student's account upon enrollment.

Can families use the scrip program to help pay for preschool and extended care fees, including infant care, in Kid Kountry?

Yes. Rebates will assist families by reducing the amount owed for these services.

Can scrip program rebates be used to pay for activity fees, class trips, and Advantage fees?

Credits made to a JCS family account are always applied first to tuition. Credits above and beyond tuition fees will be applied to remaining authorized charges including the examples listed here.

How often will the rebate be credited to my JCS family account?

Your JCS family account will be credited four times per year with your portion of the rebates: January, April, July & October.

I do not need financial assistance to pay my tuition. Where should I apply my rebates?

There are four other choices listed on the registration form. Consider who you might know that is in need of tuition assistance. Your rebate can be applied anonymously if you wish. See the registration forms for other options.

If I apply my rebates to other areas (not my own tuition account), am I able to take a tax deduction on the amount?

No. Each family receives gift cards at face value for the purchase price. This is not a taxable deduction.

What if I change my mind and want to change how my rebates are applied?

Submit your request in writing to the finance office in building 5 no less than 30 days in advance of the quarterly scheduled disbursement, on or before the last business day of the month in December, March, June & September.

How does the money I earn in rebates get credited to my account?

Under non-profit tax law, NCS SPIRIT is required to provide authorizations via the registration form. Families may authorize JCS to apply quarterly rebates directly as indicated on the registration form, or authorize JCS to write an end of the year check directly to the family for their portion of earned rebates.

How often do I order JCS SPIRIT Scrip?

Orders are placed weekly. On-line orders are paid via PrestoPay and are due before 8am every Monday. Cash orders may be turned in with a paper order form to the Common Grounds food service counter register by 4pm each Friday. Please refer to the on-line ordering calendar in the event of early release, Holidays, and breaks, including summer. Checks and credit cards payments are not available at this time.

When and where do I pick up my scrip order?

Scrip orders are available for pick up each Friday in the Common Grounds, building 16 at the Spirit Store service counter. Morning and afternoon pick up is available. Please have a picture ID ready. Current pick up times are: Fridays, 8-9am & 3:00-4:15pm. Please refer to the on-line order/pick up calendar in the event of early release, Holidays, and breaks, including summer. Only authorized individuals may pick up and sign for scrip. No exceptions.

How do I pay for my scrip order?

On-line orders must be paid in full via PrestoPay by Mondays at 8am. Paper orders take longer to manually process and must be paid in cash by Friday, at 4:00pm at the food service counter register in the Common Grounds coffee shop, building 16. As participation in SPIRIT grows, other forms of payment may become available.

Can my student pick up my order? Your 6th–12th grader may pick up your order in the afternoon only, providing they are authorized to do so, on your registration form.

Who do I contact if I have questions or need assistance with the JCS SPIRIT program or family account? Email your questions to jcsscrip@joyonline.org, and a SPIRIT team member will reply within 2 business days. Most questions are answered on the various SPIRIT links on the www.joyschool.org website. Questions pertaining to your JCS family account should be directed to the JCS Business Office, 623–561–0500. JCS S.P.I.R.I.T. MINISTRY VOLUNTEER TEAM LEADER– Amy Goble, lifesgr8@me.com .

What about local vendors like Fry’s Grocery Stores and Traders Joes? These local retailers have been added to our vendor list for your convenience, but additional JCS volunteer time is required to manage these vendors. New vendors that you would like to add to our retailer list must be independently solicited by a JCS SPIRIT Team member.

What if there is a backorder? Backorders are rare. The best way to avoid the inconvenience of a backorder is to order early. You will be notified by email in the event of a backorder. Backorders are normally shipped with the following week’s order.

What is the automatic reload program? Missed the order deadline and need a Starbucks? No problem. This program gives you the freedom to order common items, on–line, at your convenience. You simply reload your previously ordered gift card. No gift card pick up required. Simply log–on to ShopWithScrip and look for the green recycling symbol next to participating vendors and then choose the “reload” option. You will need to enter your gift card number, and only gift cards purchased through the SPIRIT program will work. For more information on the reload program, visit www.shopwithscrip.com/whatsnew/reloadinfo.aspx . Rebates are applied quarterly to your account as indicated.

Since my SPIRIT rebates are only applied quarterly to my JCS account, how do I know where I stand and how much I’ve earned? Your on–line ShopWithScrip account will allow you an “at a glance” view of your progress, making goal setting a snap. You will always know where you stand.

What if my PrestoPay payment is denied for insufficient funds? Bank fees relating to NSF fees will be charged to your tuition account. These fees vary by bank. Gift cards that are delivered, but unpaid due to an NSF, become the property of JCS until a cash payment is made and the balance, including all NSF fees from all sources, is paid in full.

I would like to volunteer to assist the SPIRIT SCRIP TEAM. Who should I contact? Contact Amy Goble, SPIRIT SCRIP TEAM VOLUNTEER COORDINATOR, at lifesgr8@me.com . Volunteers are needed on Mondays for data entry and order processing; Wednesdays and Thursdays mornings for sorting and arrange local vendor pick up, as well as Friday mornings and afternoons at the pick up counter.